



CITIZEN'S CHARTER

VISION

A trustworthy, respected and independent audit institution that is an enabling partner of the government in ensuring a better life for every Filipino.

MISSION

To ensure accountability for public resources promote transparency, and help improve government operations, in partnership with stakeholders, for the benefit of the Filipino people.

WHAT IS YOUR CONCERN?

RESPECTIVE COA OFFICE

<p>1 Reporting of allegations of Fraud, Waste, Abuse or Mismanagement of government funds and property</p>	<p>COA 1X Citizen's Desk with e-mail address [coaro9@yahoo.com] Call (062) 955-0498; 957-3012; 957-3028; 993-7217 Office of the Regional Director, COA Regional Office No. 1X</p>						
<p>2 Settlement of Notice of Suspension or Settlement of Notice of Disallowance/ Charge</p>	<p>Audit Team of the Agency where the Notice of Suspension or Notice of Disallowance/ Charge was issued.</p>						
<p>3 Filing of Appeal from Audit Disallowances and Charges of the Auditor before the Cluster/Regional Director (within 6 months of receipt of the Notice of Disallowances/Charges)</p>	<p>OFFICE OF THE REGIONAL DIRECTOR Trunk line Nos. (062) 955-0498; 957-3012; 957-3028; 993-7214 Local Ext. No. 901</p>						
<p>4 Filing of Petition for review of the decision of the Director by the Commission Proper (within the time remaining of the six months period under Section 4, Rule V, taking into account the suspension of the running thereof under Section 5, supra)</p>	<p>OFFICE OF THE COMMISSION SECRETARIAT Tel No. (02) 8931-9213 Trunkline No. (02) 8952-5700 Local Ext. Nos. 1005; 1008</p>						
<p>5 Filing of Petition for Money Claim with the Commission Proper</p>	<p>OFFICE OF THE COMMISSION SECRETARIAT Tel No. (02) 8931-9213 Trunkline No. (02) 8952-5700 Local Ext. Nos. 1005; 1008</p>						
<p>6 Filing of Request for Relief from Accountability Due to Fortuitous Events or Natural Calamities,</p>	<table border="1"> <tr> <td>P 100,000 and below</td> <td colspan="2">In excess of P 100,000</td> </tr> <tr> <td>AUDIT TEAM assigned to the government agency</td> <td colspan="2">AUDIT TEAM or OFFICE OF THE REGIONAL DIRECTOR</td> </tr> </table>	P 100,000 and below	In excess of P 100,000		AUDIT TEAM assigned to the government agency	AUDIT TEAM or OFFICE OF THE REGIONAL DIRECTOR	
P 100,000 and below	In excess of P 100,000						
AUDIT TEAM assigned to the government agency	AUDIT TEAM or OFFICE OF THE REGIONAL DIRECTOR						
<p>7 Filing of Request for Relief from Accountability Due to Acts of Man; theft; robbery, arson, etc.</p>	<table border="1"> <tr> <td>P 100,000 and below</td> <td>more than P 100,000</td> <td>more than P 500,000</td> </tr> <tr> <td>AUDIT TEAM</td> <td>AUDIT TEAM or OFFICE OF THE REGIONAL DIRECTOR</td> <td>OFFICE OF THE COMMISSION SECRETARIAT</td> </tr> </table>	P 100,000 and below	more than P 100,000	more than P 500,000	AUDIT TEAM	AUDIT TEAM or OFFICE OF THE REGIONAL DIRECTOR	OFFICE OF THE COMMISSION SECRETARIAT
P 100,000 and below	more than P 100,000	more than P 500,000					
AUDIT TEAM	AUDIT TEAM or OFFICE OF THE REGIONAL DIRECTOR	OFFICE OF THE COMMISSION SECRETARIAT					
<p>7 Filing of Request for Write-off of Dormant Cash Advances, Receivables or Fund Transfers not exceeding P 100,000.</p>	<table border="1"> <tr> <td>P 100,000 and below</td> <td>more than P 100,000</td> <td>exceeding P 1,000,000</td> </tr> <tr> <td>AUDIT TEAM</td> <td>OFFICE OF THE REGIONAL DIRECTOR</td> <td>OFFICE OF THE COMMISSION SECRETARIAT</td> </tr> </table>	P 100,000 and below	more than P 100,000	exceeding P 1,000,000	AUDIT TEAM	OFFICE OF THE REGIONAL DIRECTOR	OFFICE OF THE COMMISSION SECRETARIAT
P 100,000 and below	more than P 100,000	exceeding P 1,000,000					
AUDIT TEAM	OFFICE OF THE REGIONAL DIRECTOR	OFFICE OF THE COMMISSION SECRETARIAT					
<p>8 Filing of Request for Approval of the Commission Proper for Negotiated Sale of Property Pursuant to Section 380 of the Local Government Code</p>	<p>OFFICE OF THE COMMISSION SECRETARIAT Tel No. (02) 8931-9213 Trunkline No. (02) 8952-5700 Local Ext. Nos. 1005; 1008</p>						
<p>9 Filing of Request for Legal Opinion</p>	<p>Office of the Regional Director, thru the Audit Team assigned at the government agency which files the request</p>						
<p>10 Filing of Request for Concurrence of Retainer Contract of Private Lawyers</p>	<p>Legal Services Sector, thru the Audit Team assigned at the government agency which files the request or which is the subject of the request for legal opinion</p>						
<p>11 Filing of Administrative Complaint against COA Personnel (In accordance with the Revised Rules on Administrative Cases in the Civil Service and COA Rules)</p>	<p>OFFICE OF THE REGIONAL DIRECTOR Trunk line Nos. (062) 955-0498; 957-3012; 957-3028; 993-7214 Local Ext. No. 901</p>						

CONTACT US: (062) 955-0498
(062) 957-3012
(062) 957-3028

coa.reg9@coa.gov.ph
coaro9@yahoo.com

COA Regional Office No. 1X
Cabatangan Hills, Zamboanga City